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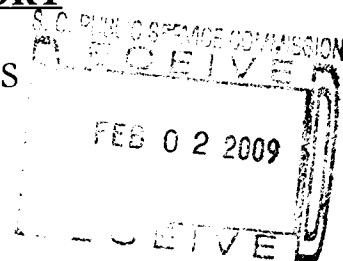
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PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLEC – QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Tel West Communications, LLC
 QUARTER / YEAR 04 Quarter / 2008



Reporting Month:	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>
Number of South Carolina Customer Access Lines Provided:	0	0	0
Via Resale:			
Via UNE-P:			
Via Other Methods:			
Total South Carolina Line Count:	0	0	0
 Trouble Reports / Access Line (%)	%	%	%
Customer Out of Service Clearing Times (%)	%	%	%
(Objective: < 7%)			
New Installs Completed w/in 5 Days (%)	%	%	%
(Objective: > 85% w/in 5 working days)			
Commitments Fulfilled (%)	NA	NA	NA
(Objective: > 85%)			

Explanation for Objectives Not Met: All functions and intervals are controlled by the ILEC, not by Tel West.

Does company use its own switching facilities to provide services within South Carolina?

Yes ☐ No ☒

WE NO LONGER HAVE ANY ACTIVE LINES IN SOUTH CAROLINA

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